

Jems Use group meeting (5)

# State of play

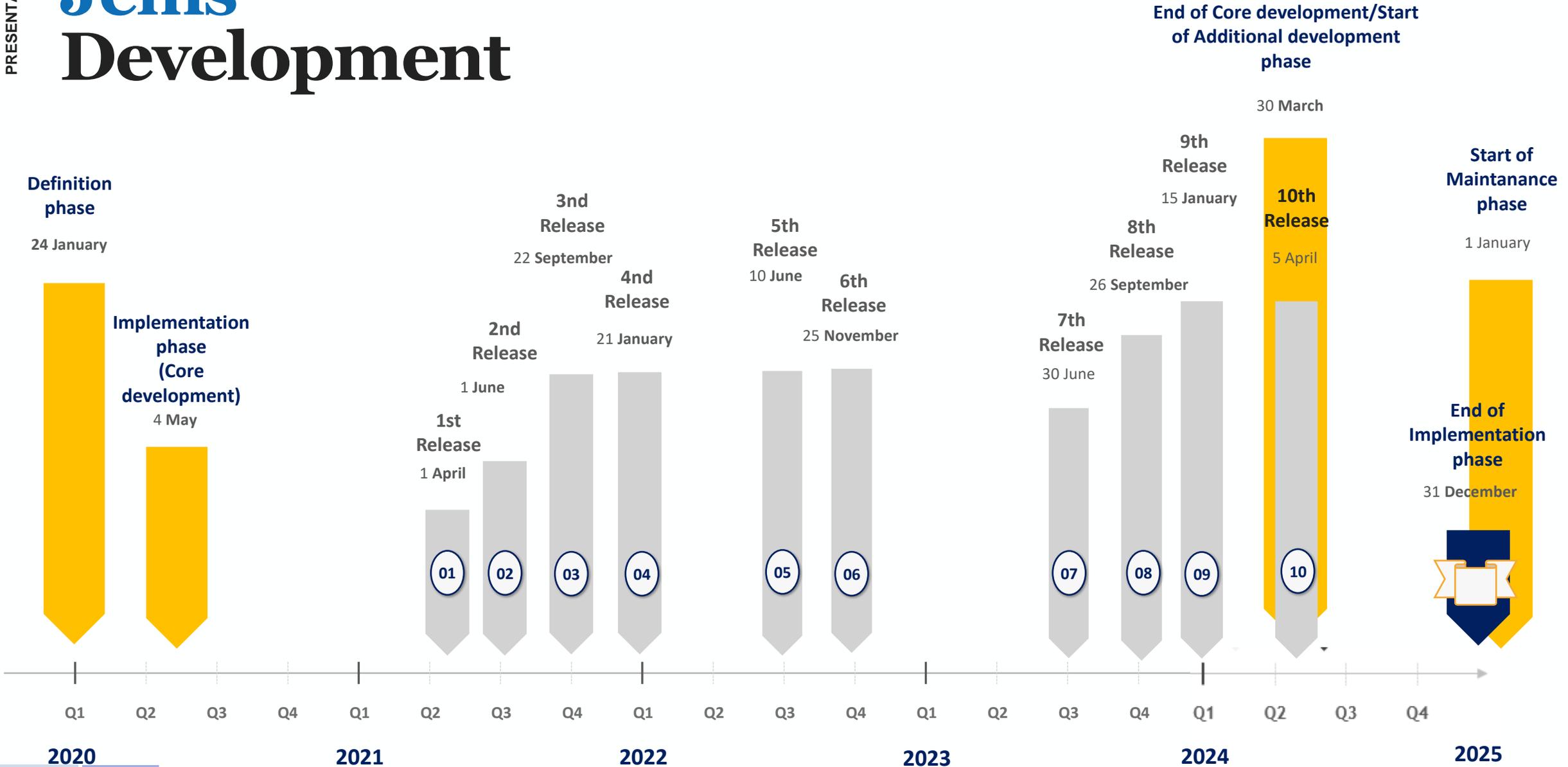
Jems Team | Interact office Vienna | 09.04.2023

**Interact**



**Co-funded by  
the European Union**  
Interreg

# Jems Development



# Jems in Numbers

**52**

License  
agreements to  
test/use Jems

**63%** of all Interreg  
programmes!!

**98**

Completed Sprints

**Biweekly** – every  
second Tuesday  
from 9:00 – 10:00  
CET

**24**

Jems CG  
meetings to  
prioritise Jems  
developments

**960**

Closed Tickets in  
Jems Helpdesk

**10**

Releases

# Team Interact

No changes to report  
Which is good, right? 😊



# Team Cloudflight 2024

## Decreasing the Development Team

End of April – 1 developer

End of August – 3 developers

2 developers available from Sept 2024 -  
Dec 2024



# Jems License Holders Survey

Deadline April 12

Purpose: Gauge the user satisfaction with Jems

Feedback on satisfaction levels

Covering various system aspects

One response per License holder

PDF Version Available



# Core Group meetings

*‘Our effort to reduce yours’*

**Work in practice:**

24 CG meetings  
Thematic group meetings  
Ad hoc meetings  
Homework, Test days

23rd CG meeting – 28-29 November 2023  
24th CG meeting – 21-22 February 2024  
25th CG meeting – Tomorrow!



## TEST DAY(S)

Let's test Jems together (5) 15.12.2023  
Let's test Jems together (6) 1.03.2024

**All urgent issues were fixed and included in  
Jems V 9.0 and V10!**

# Sprint Review meetings



**JOIN OTHER PROGRAMMES!**

**Biweekly** – every second Tuesday from 9:00 – 10:00 CET

## Real-Time Progress

Witness live updates on Jems developments.

## Instant Feedback

Provide timely input for better outcomes

## Early Issue Detection

Identify and address problems proactively

# Post - Sprint Review meetings



JOIN OTHER PROGRAMMES!

**Biweekly** – every second Tuesday AFTER the regular Sprint Review meeting

## Hosted by

**Goal of the meeting:** Exchange among programmes on own developments, plugins, solutions, workarounds etc.

Michela Gaifami (Northern Periphery and Arctic)  
Claudia Pamperl (Central Europe)

The screenshot shows the INTERACT community interface. The top navigation bar includes 'INTERACT', 'Home', 'Profiles', 'Communities', and 'Apps'. The main content area is titled 'Thematic Network on Jems' with '3 Subcommunities'. Below this, there are tabs for 'OVERVIEW', 'RECENT UPDATES', 'STATUS UPDATES', 'MEMBERS', 'BOOKMARKS', 'FORUMS', 'FILES', 'ACTIVITIES', 'WIKI', and 'METRICS'. The 'FILES' tab is active, displaying a list of files under the heading 'Sprint Review meetings'. The files listed are:

- POST-Review meetings (Updated on 3/15/23 by Michela Gaifami - External User | 3 files)
- Sprint 73 Invitation.pdf (Aja Prince created on 3/22/23 | 66 views)
- Sprint Review No.72.pdf (Genia Oris created on 3/7/23 | 218 views | 2 comments)
- Sprint Review No.71.pdf (Aja Prince created on 2/29/23 | 211 views)

A red circle highlights the 'POST-Review meetings' entry.

# Controllers workshop Control module in Jems

Rotterdam, Netherlands  
21-22 November 2023

## Goal of the session

- To learn HOW Jems works

## Target Group

- 53 controllers

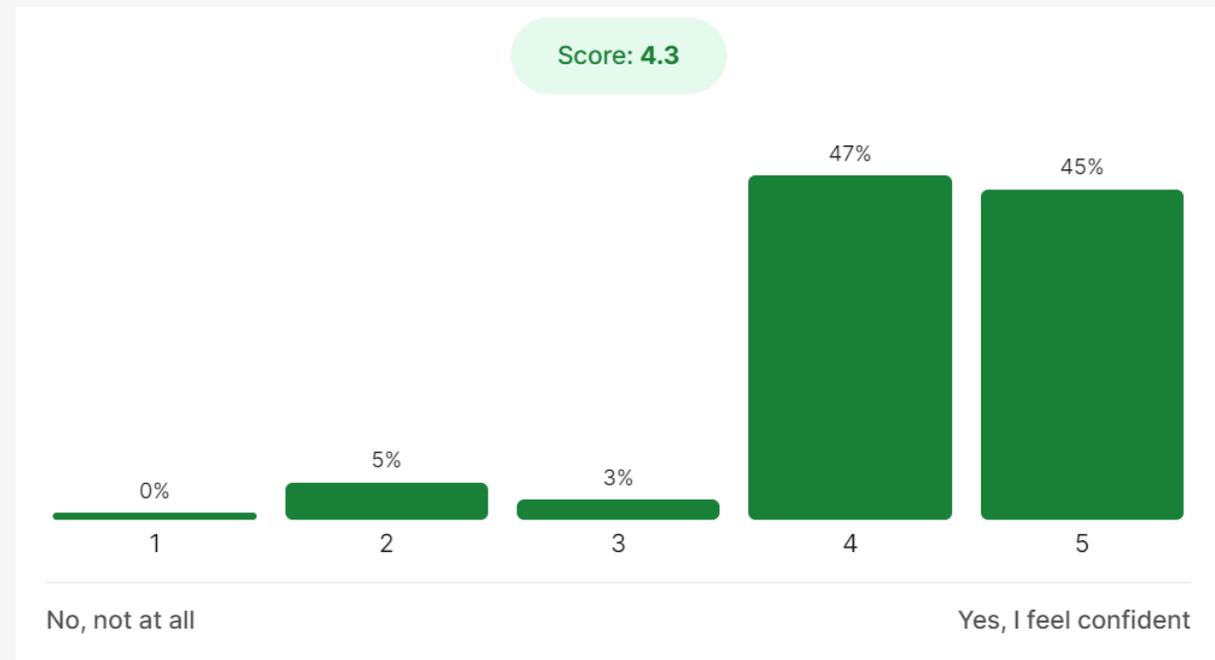


# Controllers workshop

## Control module in Jems

Do you feel confident you could do control work in Jems?

\*38 votes – 4.3 (5)



# IT Tools and MSN meeting

Split, Croatia  
4-5 October, 2023

Europe wide learning and exchange of experts working with Interreg Monitoring systems

- Learn from each other
- Showcase interesting features
- Discussions on solutions

26 participants, 19 programmes, 8 MS



# MS Mapping

## Update

Survey to map the various monitoring systems used by Interreg programmes

- 10 Interreg monitoring systems data collected (Representing 70 Interreg programmes)
- Data available to anyone interested
- Throughout the January, MS information was updated (7 from 10)
- Outcomes will be presented at the next IT Tools and MSN meeting



# HIT

## The project final report agreed

### Agreements

- Hit agreed on project final report
- Jems, was implemented in V10
  - **2 mandatory fields for Keep & a checklist placeholder is available on the tab for any programme specific questions.**

# Jems audit

## Update

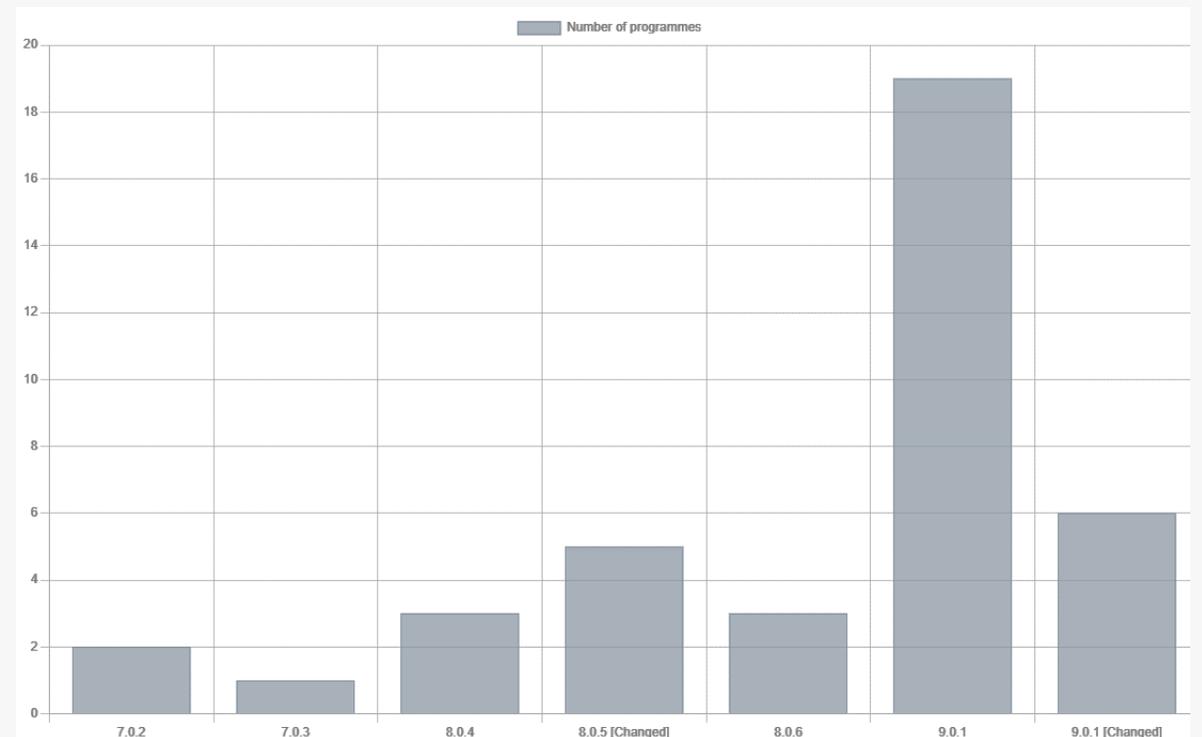
- Direct procurement launched
- 5 offers received by 31 January
- Best bidder selected: PWC, contract negotiations ongoing
- First round of audit (Jems V10) & Draft report to start in April
- Final report expected in July

# Tracker of Jems installations

Better decision-making  
and  
Higher level of support!



Online [jems.interact.eu/stats](https://jems.interact.eu/stats)



# When to reach out via Jems Helpdesk

Before reaching out to Jems team:

The image shows a screenshot of the Jems Helpdesk interface. On the left, there is a navigation menu with the following items: Release notes, Technical manual, User manual, Tutorials, Frequently Asked Questions (FAQ), and Jems Helpdesk. The 'User manual' section is expanded, showing a list of sub-sections: Dashboard, Programme setup, Call configuration, Applications, Projects, and System management. Three callout bubbles are overlaid on the interface: a dark blue bubble pointing to 'User manual' with the text 'Did you look up certain section in User Manual/Technical manual?'; a light blue bubble pointing to 'Tutorials' with the text 'Did you check the video tutorials?'; and a yellow bubble pointing to 'User manual' with the text 'Did you look up certain section in User Manual/Technical manual?'. In the bottom left corner, there is a video thumbnail titled 'Lump sums and Unit costs in Jems (Version 4.0.1)' featuring a woman speaking. The Jems logo and 'Joint electronic monitoring system' are also visible.

# Organise your own Test day!

## Why Test?

- Discover potential issues
- Familiarise your team with Jems business logic/latest developments

## How to Get Started:

- Coordinate with your programme colleagues
- Choose a testing focus (e.g., specific modules, workflows)
- Plan a suitable time for the test day

## Need Test Cases?

- Email us at [jems@interact-eu.net](mailto:jems@interact-eu.net)
- Receive our test day use cases for guidance



## How We Can Help?

Share your test day feedback with us via Jems Helpdesk

# Next Steps

## 2024

**April** – BAF Training

**June** – AA Training

**July** - Development Team week in Cluj – capitalization of project results/practices/lessons learned

**Autumn** – Jems User Group meeting

Bi-weekly SR meetings

Support via Jems Helpdesk, Video Tutorials, Potential trainings



# Exchange

## Main challenges when working on Jems

Choose the group based on the status of your programme regarding Jems

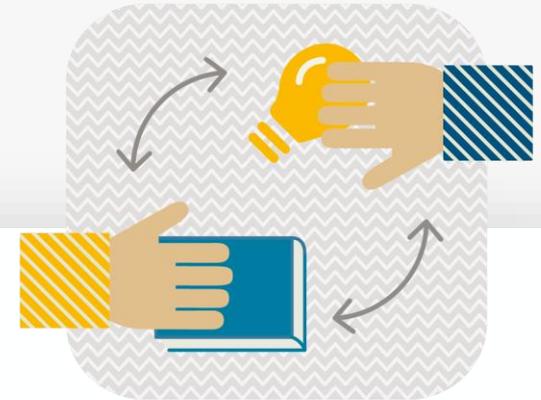
			
Eggs	Caterpillar	Pupa	Butterfly
<ul style="list-style-type: none"> <li>- Setting up Jems</li> <li>- First calls open</li> <li>- Assessment of projects</li> </ul>	<ul style="list-style-type: none"> <li>- Projects selected</li> <li>- Contracting of projects</li> </ul>	<ul style="list-style-type: none"> <li>- Reporting started</li> <li>- Control/ Verifications started</li> </ul>	<ul style="list-style-type: none"> <li>- Closing projects</li> <li>- Reporting to the EC</li> </ul>

# Exchange

## Main challenges when working on Jems

Discuss general experience with Jems

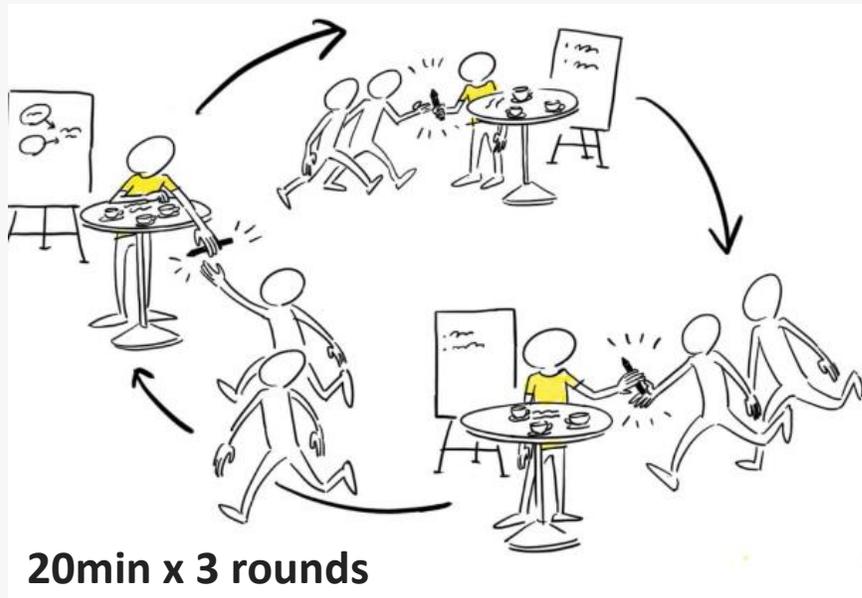
- What worked well
- What solution did you find to the challenges you faced (e.g., legal issues, monitoring issues etc. think more broadly than only MS).



This should be place where you find all answers to operational issues, not only Jems!

# World Café (incl. break)

**Goal:** Sharing experience among programmes related to the topic. Possibility to get information on best practice.



## Four Café corners

- Technical issues (API, eID, plugins)
- Project reporting and MA/JS verification
- Payments (FTLS, Advances, regular payments to projects)
- Reporting to EC, Corrections

# Programme Developments

Christian Bercker,  
Rechenwerk

Data analysis

Peep Purje  
(Interreg Estonia -  
Latvia)

Data analysis with BI tools

Florian Jacquet,  
Interreg MED

Carbon footprint Tool



# Sub-communities

## Exchange of practices

Germany 4 Jems

Heike Schütt (MV-BB-PL), Marguerite Largent (ABH), Silvia Albert (BB-PL),  
Christina Dannhorn (BY-CZ)



# Future of Jems

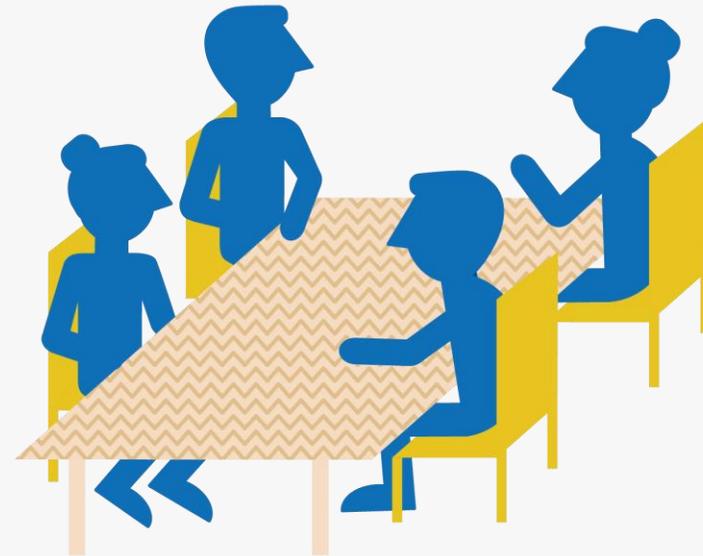
Discuss in the groups **HOW** you see the future of Jems. What are the possible scenarios?

Report back to the plenary



First input for Interact MC meeting  
in June!

# Floor is open for Q&A



# Cooperation works

All materials will be available on:  
[Interact connections / MC community](#)