

Virtual on-the-spot Controllers Workshop

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Introduction



National control unit

- ▶ The National control unit consists of experts from different fields - law, finance, engineering and project management.
- ▶ Each expert has at least 10 years experience in their corresponding field and between 1 and 7 years experience in being a controller.



What is virtual on-the-spot check?

- ▶ On-the-spot verifications' main added value is that they facilitate checks on the reality of the equipment or works delivered, the physical implementation of the project and compliance with publicity requirements.
- ▶ Virtual (online) on the spot checks were temporary recommended in case of validating “soft” projects during the Covid-19 pandemic situation.
- ▶ Controllers could choose to conduct a virtual (online) on the spot checks as a substitute of site visits.

The Virtual On-the-Spot Verification Process

- ▶ The online check shall cover every aspect and shall be conducted according to the approaches described in the corresponding guidelines.
- ▶ Instead of visiting on site, the controller shall coordinate with the beneficiary the usage of live video connection (like provided by Webex, Viber, Zoom, Skype, Google, etc.).
- ▶ The correspondence regarding organization of the check is via system messages/ emails.



Challenges

Challenges overcome by virtual on-the-spot

- ▶ Saves time and resources.
- ▶ It reduces stress for both the controller and the beneficiary.
- ▶ There are Beneficiaries located in remote villages or with no or limited accessible transport.

Challenges that may occur from virtual on-the-spot

- ▶ Quality of the camera used by the beneficiary.
- ▶ Quality of the internet connection.

Effectiveness



Cases

Presentation of cases

1. Use of multiple tools during the virtual-on-the-spot check
2. Health benefits from on-the-spot check during Covid Pandemic

Lessons learned

- ▶ The Covid pandemic has taught us to think outside the box.
- ▶ With good communication between MA/NA, Controllers and Beneficiaries solutions to all challenges can be found
- ▶ Development of declarations concerning the report of deliverables - serial numbers, models etc.

Keys to a fruitful on-the-spot check

- ▶ Have a plan!
- ▶ Inform the beneficiary in advance and clear all out issues and concerns about the on-the-spot check
- ▶ Do not forget the audit trail - invitations, declarations (*if applicable*), evidence of the conducted on the spot (*How will it be documented - recorded, photos, screenshots, will you require additional documents*)

Thank you!

Q&A time