# Building capacity for PO5: Strategy Board Bulgaria -Türkiye

Besiana Ninka, Daniela Minichberger, Stoyan Kanatov, Bernhard Schausberger / Vienna / 11-12.12.2023







- Better understanding of tasks and role of the Strategy Board (SB)
- ✓ Reflect on the first harvest of project ideas
- Strengthen the understanding of an integrated approach & building synergies across projects
- $\checkmark$  Support preparation of the next steps in this call
- ✓ Discuss options for the forthcoming call

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### Working agreements

- Be active, ask, contribute and share
- All your ideas are welcome!!!!
- Be open
- Be patient
- Questions/contributions: please give us a sign



# Agenda

DAY ONE				13.00	13.15		16.00		17.00
				Intro	Your que experien role	•	Work w project Call 1	vith s; results	End
DAY TWO	10.00	11.30	12.30	14.00		15.00		16.15	
	Project examples in education	Work ahead: Building synergies		Revisi the St & wide of the	rategy er role	Preparing f the next ca		Conclusio wrap up	ons,



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# What and why?

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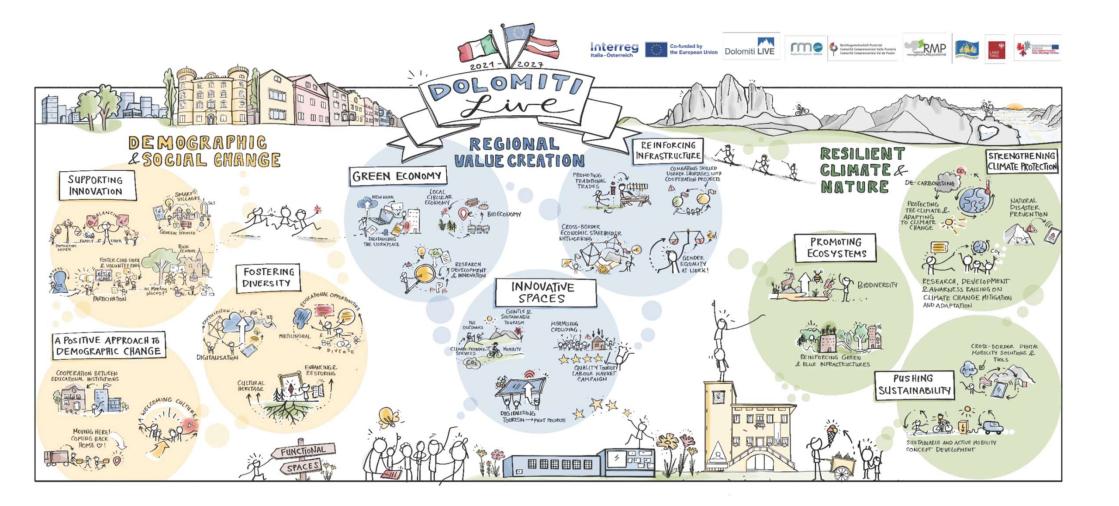


# In your words ...



- What is the main added value of PO5 for the programme?
- What is your key role?

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Interreg VI–A Italia–Österreich Kooperationsprogramm



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## **Integrated approach**

#### Other key infrastructure:

- Waste and waste water management
- Water supply
- Energy supply REN?
- Basic health servicesaccessibility
- Security

#### Nature & cultural heritage:

- Protection requirements
- Visitor guidance
- Accessibility
- Awareness, info(tainment)
- Cultural themes / stories
- Climate change impact / resilience

#### Skills & people:

- Education
- Training
- Quality labels
- Attracting young workforce

# Tourism development

#### Tourism management:

- Fair & transparent structure with local involvement
- Work on Unique Selling Position (USP) – themes, festivals, brands, food
- Integration to larger destination marketing / management
- Labels, certificates

### Transport:

- International / national accessibility
- Modal split
- Parking
- Last mile solution services on demand
- Alternative modes (evehicles, e-bikes, charging stations)

### Local & regional economy:

- Key services diversity (accommodation, food)
- Ancillary services (fun activities, culture etc.)
- Local and regional brands
- Food and other products

# **Critical points**

Create / support an implementing body (OU)	The strategy implementing body (OU) needs to have capacity, skills and room for animating, mobilizing and supporting project generation in an open participative process
MA / JS act as critical friends	Technical issues, legal requirements, compliance with EU legislation (e.g. state aid) – do it as critical friend front of pipe before the project goes to the selection decision on project (contents) by the Strategy Board (local and regional representatives)
A participative approach	The participative approach is the essence (Europe closer to citizens!): Use all methods to achieve that! Such as: Training & information offers, capacity building, work on 'enabling initiatives' in common interest, establishing thematic working groups, project clinics, encourage new approaches to project presentation in selection process etc.
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# **Quality of projects**

Project generation	Project generation as an open participative and iterative process is the key: PO5 is not about excellence in drafting applications but about projects providing meaningful contributions to the Strategy!
Stakeholders should actively shape and share	Shaping projects means to share perspectives and build in different interests and look into synergies with other projects / initiatives when developing projects (caveat: integrated projects – manageable partnerships)
Support in the field	The strategy implementing body should actively and continuously support project implementation. In work relations between implementing body and MA/JS don't forget to built in mechanism for an early alert in case a projects goes off-track!
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### **Assessment & selection**

An integrated contribution to a Strategy	The overarching objective is that the set of selected projects contributes to integrated territorial development of the cross-border area – this is different from selecting the best projects in other Specific Objectives.
Synergies make an integrated approach	The approach to selection should put emphasis on potential synergies between projects in PO5, with other projects in the programme area and other sector approaches to develop the territory.
	Hence the set of projects for selection should be presented such that it fosters discussion!
The experts are part of the group	The role of experts assessing projects should be understood more as critical friends contributing with their (thematic) expertise to the discussion in / with the Strategy Board or (thematic) working groups.
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# Your questions

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# Questions (1/3)

### Understanding the role

- Understand better the roles and responsibilities of members of strategy board
- What are the needs for improvement of current programme and for forthcoming calls, which strategies will be followed? And our roles as the members of strategy board to contribute on this aim.
- How can we be more active in other programmes?

### Monitoring & evaluation of the Strategy

- How to improve monitoring and evaluating the implementation of the Strategy?
- Contributions to the upcoming strategy for BG-TR region

### Questions (2/3)

### **Project generation**

- How we can stimulate local stakeholders to make real integrated projects with a wider impact?
- Shaping project ideas according to program priorities?

### **Project assessment & selection**

- What is the role of independent assessors in project selection process?
- What should the evaluation/assessment methodology for the final applications
- What can be done to shorten the prosses after the deadline of the applications?

### Questions (3/3)

### **Building synergies, capitalization**

- How to improve the understanding of capitalization (transfer to other institutions and territories, improvement of public policies, etc.) in the context of PO5?
- The role and opportunities of the Strategy Board in fostering synergies across projects
- How to better identify and build synergies across projects?

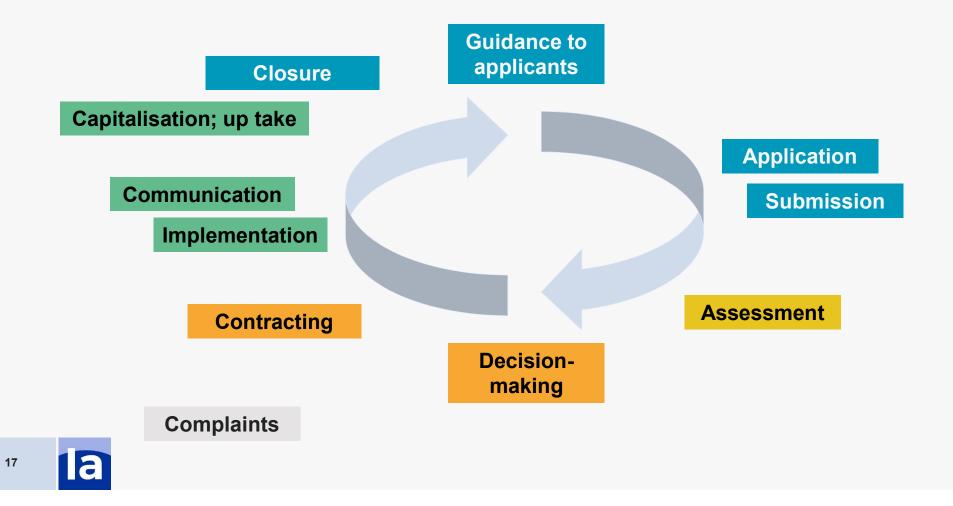
### **Future**

- How to improve processes in the next steps?
- What can be improved in forthcoming calls?
- Preparing for the next call, work groups, role and scope?

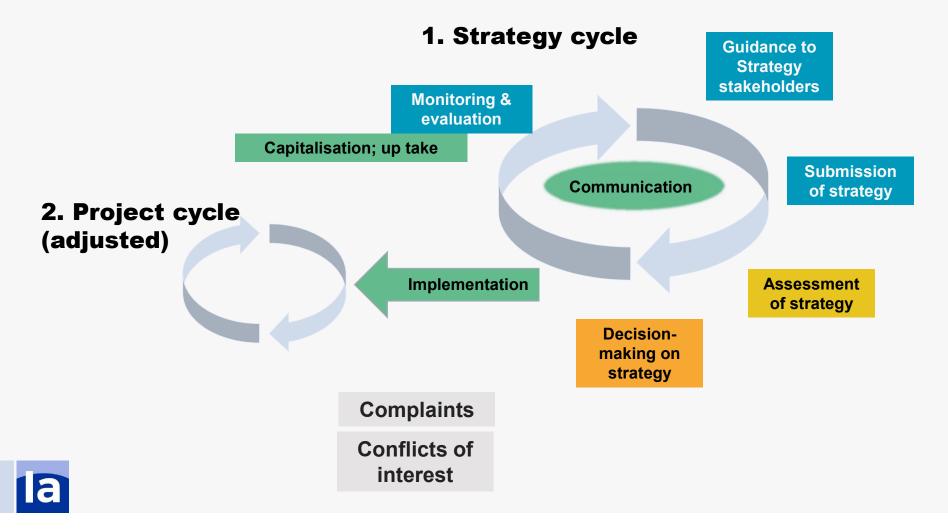
# Who is doing what?

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# **Standard Project Life Cycle (PLC)**



### **Strategy LC & PLC**



### Result from WS in Sofia (07/2023) 1 -Guidance, ideation, prioritisation

Task	MA	NA	JS	MC	OU	SB	External experts
Guidance ideas (concept notes)	Х	Х	Х		1	!	
Prioritisation ideas (contribution to the strategy)					Х	1	X if needed
Quality assessment	Х	Х			Х		
Final endorsement of list of ideas					Х	1	

X = supportive role

! = key role

### 2 – Project development

Task	MA	NA	JS	MC	OU	SB	External experts
Guidance	1	1			!		
Endorsement major changes to ideas	Х	Х			Х	!	
Compliance & completeness check	Х	Х			Х		X if needed
Project optimisation (budget, WP, SA)	Х	Х			Х		
Funding decision				1			
Contracting	!						
Monitoring			Х		Х		
Closure	Х		Х				

# The Strategy Board at work

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### **Key actors**

Operational Unit (OU)	Executive arm of the Strategy Board (SB) Clear communication structure with SB Cooperation with MA/JS
Work Groups	Leading on themes: Deciding on specific outreach and capitalisation activities Proposing key ideas
Strategy Board (SB)	Key stakeholders representing the cross-border territorial development strategy Supervisory board for strategy implementation – same as MC for programme Leadership by chair and co-chair Clear representation in the MC

# **Strategy Board: Tasks PLC**

Task	Comment
Project Cycle	
Approval of call documents	Very technical – ample guidance of MA/JS/OU required
Assessment & prioritisation of project ideas	Perspective on contribution to Strategy
Understand and discuss recommendations to project ideas developed by & with OU	This is the essential step in a two-step procedure!!
Attend in-person meetings with project parternships if interested	Close links to applicants / beneficiaries are again essential and a major asset of PO5 (synergies!)
Understand and discuss screening of final project applications presented by MA/JS/OU	The SB should have a final say if the projected pathway from idea to project has worked well
Major project changes	SB should have a say in it

# **Strategy Board: Tasks Strategy**

Task	Comment
Strategy cycle	
Develop and endorse Strategy and present / represent it in the MC	Done!
Develop and approve communication plan	Good to develop specific actions fostering participation
Monitor progress in Strategy implementation	Develop reporting formats; also qualitative reporting; also regular report to MC
Provide information for evaluation purpose / endorse EP in the Strategy	As any other programme partner
Support the work of evaluators; discuss interim findings & reports, endorse final report and actions to follow up	Members of the SB are valuable stakeholders who should provide insights to implementation progress, regional & local development perspectives etc.
Initiate and approve change to Strategy if required	Follow up to mid-term evaluation?

# **Group work**

Please share your reflections:

- a) Which tasks you feel comfortable with?
- b) How to organise the processes?
- c) Could establishing Work Groups help?
- d) How to do capacity-building and support leadership?

### ? s help? d support



# Key points touched

Key points raised:

- a) Voting process, mutiple interests backfire focus of not harming each other as potential beneficiaries
- b) Co-creation process: Role of public bodies and NGOs
- c) Work Groups: Pros and Cons
- d) Indicators





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# Work with projects

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### **Project generation**

### Some ideas for animating & mobilising

- Training is required!! What are best ways to do so?
- It is o.k. inviting potential partnerships to discussions with strategy stakeholders!
- Support process to jointly define ,enabling' projects in common interest with potential for up-scaling
- Promote setting up working groups on key development issues!
- Bring in (complementary) expertise required for integrated development or for flagship projects



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# Assessment & selection

### New angles & no blackboxes

First ...

 Common understanding of the criteria among members of the SB – What is a good project?

### When selecting .....

- Projects could be clustered and dicsussed fostering a more comprehensive perspective when looking into the contribution to the strategy
- Test new ways to illustrate the discussion
   using charts, maps, depicting clusters ...
- External experts: SB should have the option to raise questions on scores



PRESENTATION

# Implementation

### Mutual support and dedicated communication

- The implementing body should act as a support unit for beneficiaries
- There should be anchor persons in JS for PO5: Training and intense exchange during phasing in and regular exchange on state of play is key!
- The implementing body should develop a communication plan and align it with activities of the MA/JS



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# Call 1 – observations (1/2)

### **Activities**

- In many cases the actual cross-border activities are weakly defined
- Training and education activities appear to be often ,add-ons' despite their crucial role or are not clearly defined (Education4success)
- In some cases trade-off between objectives and activities

### **Partnerships**

• There seem to be many recurring applicants & beneficiaries – and a comparatively small number of newcomers?

### Tourism

 How to link all these small initiatives (Time, Culthra, CrossTouch) and set up a destination marketing with a wider outreach (e.g. EPACT – how to reach out to enthusiasts beyond the borders of TR and BG)?

# Call 1 – observations (2/2)

### **Tourism**

- Transport solutions for sustainable development should be ideally developed at regional level (not at local level)
- Low carbon transport requires such more omprehensive solutions combining modes of transport – cycle tourism needs to be embedded (Low-carbon CBC: low carbon CBC tourism route over 260 km)

# Project examples

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# **Project examples**

**Ms. Martina Herzog** (Directorate for Education, City of Vienna)

### **Education projects in CBC programmes**

- CODES
- DigiMe
- EduSTEM



# **Group work**

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Please share your reflections:

Education is one of the key assets for the future of any region. It is ever mor important in border regions which are often caught in development traps ....

How could ideas for cross-border projects on education in PO5 in your border region look like?



# Building synergies across projects

# Session content

01	02	03
Planning of capitalisation	Excercise	Tools allowing for capitalisation and synergies





#### Well-planned communication and capitalisation measures allow for synergies across projects

The integrated approach of the project planning and implementation provides the perfect conditions for the capitalisation and synergies. The context of PO5 is ideal to exercise that in practice.

#### **Capitalisation - the rewarding path of programme implementation**

Successful capitalisation approach requires both Programme management's interest and the interests of stake-holders to meet and synchronize.

#### **Capitalisation strategy:**

- Awareness-raising of key stakeholders
- Capitalisation planning
- □ Capitalisation in practice
- □ Mainstreaming monitoring

#### **Capitalisation delivery:**

- Identify potential re-users
- □ Target people with right competencies
- **Create communities**
- □ Ensure technical / financial resources



# Shared responsibilities between programme bodies

#### Programme management

- Planning and coordinatiom of cap. activities
- Collection of data and information

#### **Strategy board**

- Definition of assessment criteria
- Follow up on capitalization and synergies

#### **Project partners**

- Preparing project proposals with cap. deliverables
- Transfer of results

#### How to assess the project's potential for capitalisation?

We should identify which project activities and outputs have potential for capitalisation. This can be done by following key criteria: What is the coherence of the project with territorial needs and ongoing public policies? (TS)



Is the project able to share concrete, well-defined and operational deliverables?

Are the outputs of the project available, accessible, and transferable?

What is the project's potential for clustering?

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#### Time to excercise





#### What could work?

Not every capitalisation tool works in all environments. The programmes should choose, which one fits them best and test it!

**Dissemination** 

of projects

results

Reuse

projec

result

	Thematic analysis of projects results	Projects database / knowledge repository
in n	Spin-offs between several stakeholders	Creation of communities of practices
of ts ts	Peer review	Clustering of projects



#### **Snapshots**...

dalin	
	project able to share concrete, well-defined and operational erables?
P.1 de	Us, the project doesn't share well-defined and operation liverables.
PZ	Digital approch, eco-approch, feelbox practice on public platform
	public platform :
Are tl	ne outputs of the project available, accessible, and transferable?
81 1	Twe & research conducted, for town infrastructure.
	not a reserver cananches, for notice of astructure.
	Le HOW with you conduct H?
P. n.	a outputs are based on digitalisation!
	smart gyps for public to use :
	is the project's potential for clustering?
W/hat	
What	E construct of toward potential, aprotoward, New towicky it
What	is the project's potential for clustering? Ecosystems - tours potential, agrotours, New tarreng is
What	
What	Ecosystems -) tows potential of agretows, New tarrity is Reduce pohuton & climet change

Sec. 1. 12.	is the coherence of the project with territorial needs and ongoing policies? (TS)
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BG	103: increase tourist flows beest local economy and establish 103 compositive and instainable your rand known
des	timetions,
ls the	project able to share concrete, well-defined and operational
BG T	project able to share concrete, well-defined and operational rables? e 85: agricitudian flootbilith; importable the the second dudgment big; 3 therein infecting the second solutions (mobile groat);
sorte	103 affective from the part tours a solution of mobile append, 103 Date info system, Smart tours a solution of actual Cate 103 EV, and changing strain, estimation of actual Cate gener market of comparing and fellock neckanism via social media.
	social media

BGTK 85 - Outputs are comp quantifiable, and auxiliable for the coins. Our to this region the nutputs could be brieflemble. Pilot project will be used on transference lift to other cognins at

BGTR 103. Outputs are tourism and "information and another ment based the "Rather House"; events and Investments make the project accessible and inclusion

Over coming The Seasonality Is the project able to share concrete, well-defined and operational deliverables? No/Yes Are the outputs of the project available, accessible, and transferable? Collecting Data From Tourists (2. Project) Joint Marketing (2. Project) What is the project's potential for clustering? Multi-Sectoral Approach



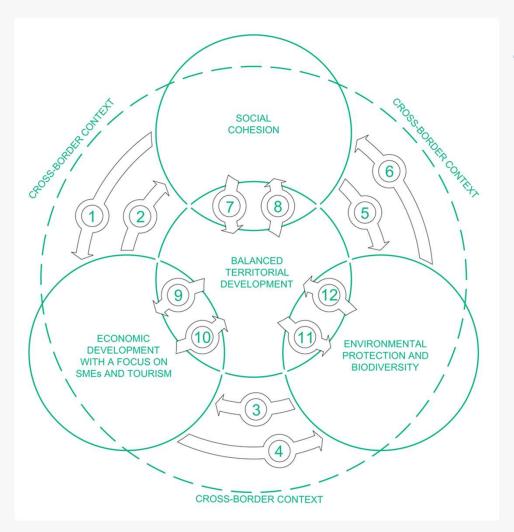
## Capitalisation, synergies and clustering excercise

Coherence with territorial needs	<ul> <li>Project 85: Increased capacity for sustainable tourism, support of the economic and environmental local/regional development</li> <li>Project 103: Increased tourist flow, boosting the local economy and establishing the region as a competitive and sustainable touristic destination, through overcoming the seasonality and increasing the level of digitalization</li> </ul>
Well-defined deliverables	<ul> <li>Project 85: agrotourism feasibility study; 3 touristic infrastuctures</li> <li>Project 103: data information system; mobile app; Evs and charging stations; establishment of cultural centres; joint marketing campaign, including feedback mechanism and social media</li> </ul>
Capitalisation and synergies	<ul> <li>Project 85: pilot project to be used for transferability of results</li> <li>Project 103: The Culture house, events and investments. Collecting data from tourists, joint marketing and mobile app.</li> </ul>
Clustering potential	<ul> <li>Project 85: generally in the field of tourism</li> <li>Project 103: Under the aim of reducing pollution, through real time data transmission.</li> </ul>
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# Revisiting the Strategy

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#### **The Strategy**



#### The vision:

A place where crossborder cooperation is important and which contributes to the balanced territorial development of the region through a response to local needs and realisation of local potential

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## **Strategy Board: Tasks Strategy**

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Strategy cycle	
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## Strategic Objective 1 (BG-TR)

Achieving sustainable & inclusive economic growth based on increased competitiveness of the local economy, digital and green transformation

Competitiveness & business environment • Local economy & business environment		Eco system development & management of natural assets (tourism)
SME development		<ul> <li>Valorisation of assets</li> </ul>
Employability and skills development		<ul> <li>Joint advanced management of natural sites, visitor guidance</li> </ul>
Qualification of local communities	Digitalisation and climate neutrality	Tourism • Bike lanes
<ul> <li>Building skills for societal change</li> </ul>	<ul><li>Digitalisation in SMEs</li><li>Circular economy</li></ul>	<ul> <li>More diversified offers</li> <li>Regional value chains and</li> </ul>
	Green transition	internationalisation of regional tourism products

Compreh across th

Comprehensive view on (groups of) projects fostering an integrated approach across the SO!

## Strategic Objective 2 (BG-TR)

Development of better access to services of general interest (SGI)

Creating digital and green solutions for better service

- Health & e-health
- Inclusion of vulnerable
   persons

## Reduce pollution and the negative effects of climate change

- Actions to reduce pollution and ecological footprint
- Implementation of climate change mitigation and adaptation measures

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Comprehensive view on (groups of) projects fostering an integrated approach



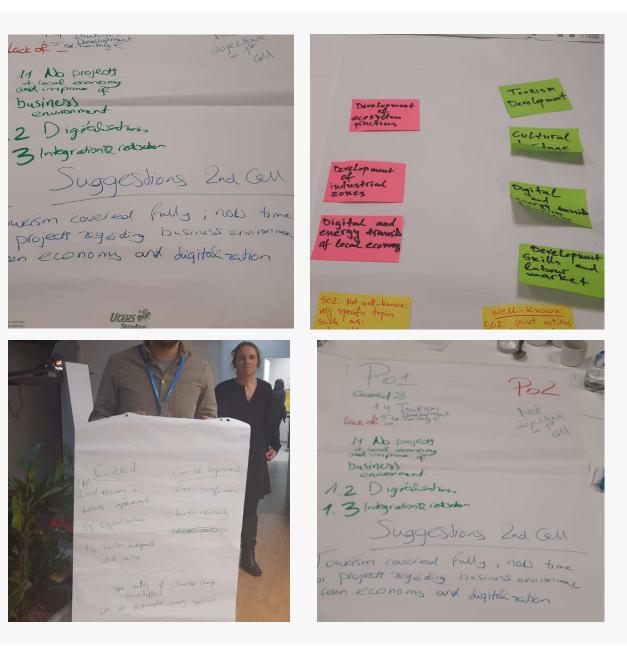
## **Group work**

Please share your reflections:

- Strategic Objective 1: Ex-post ... Which aspects are well-covered in terms of project ideas? Which ones aren't?
- Strategic Objective 2: Ex ante ... Which aspects are well-known among potential applicants? Which ones aren't? Waht canbe done to support applictans on the latter ones?



## **Snapshots**



# The next call

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## Call 1 – analysis

#### **Activities**

- Check and clustering of activities
- Guidance at an early stage?

#### **Partnerships**

• Check which types of partners have been attracted in Call 1? Any strategic gaps?

#### Tourism

- Take an integrated view on tourism and decide if all key enabling factors are in place
- Develop a marketing project to step up efforts to reach out to new target groups?

## **Group work**



With a view to the forthcoming call: Let's discuss the main building blocks of Call 1:

- What should be kept?
- What could be modified? Why?



## **Cornerstones Call 1**

Applicants	<ul> <li>multi-sectoral partnerships between stakeholders from Bulg and Türkiye</li> <li>local/regional bodies and authorities (incl. regional structure central public authorities and statutory bodies); MSMEs; Ne academic, research, training and cultural institutions.</li> <li>Lead partners need to be registered and to operate in the programme area for at least 3 years prior to the application</li> </ul>	Against:1 es of GOs; Pro:1
Activities	<ul> <li>compulsory combination of investment (works and/or supply and soft type of actions (e.g. services);</li> </ul>	Against:3 Pro:5
Duration	• Min 12, max 24 months	Against:0
Project size	<ul> <li>min € 500 000 and max € 1 000 000 of a project idea. Granintensity is 100%, however de minimis provisions apply to a project partners. The investment component (works only or works and supply) should be no less than 70% of the total eligible costs.</li> </ul>	all Against:2

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## Group work



Please share your reflections:

The next call might come in 2024. ....

- Did all work well with this Call?
- Are there any gaps when looking back to the Strategy?





# Wrap up & closure

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# Thank's for joining, sharing, discussing!



## **Cooperation works**

All materials will be available on: Interact website / Library

Link to the evaluation survey:

